

COMPANY PROFILE



Location:

PLOT 518 Tirupati Mazima mall, Level 3 Suite 256, Ggaba RD.
P.O.Box 1006 Kampala (U).

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Website:

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Humuza Digital & Media is a young and dynamic tech & media arm of HUMUZA Holdings Limited. We believe that our services and product levels are unrivalled in the region. We have a passion for what we do, and are committed to always provide excellent services and solutions to our clients.

Vision

We aim to be the best at what we do, and always placing the concerns of our customers and clients at the forefront of our intent, by ensuring their expectations of us through service provided are always a triumph. To be renowned for our in-depth knowledge, professionalism and innovation capabilities and outcomes when it comes to the IT & MEDIA industry, while remaining the most reliable solutions provider at all times.

Mission

To consistently come up with new trending and sustainable ideas, global standards and solutions in the market place. To provide excellent service in the fastest time possible, and to retain our customers through honesty, loyalty and confidentiality at all times.

Values

As a company, and as individuals, we value integrity, honesty, openness, personal excellence, continual self-improvement, and mutual respect while valuing service and product excellence. We are committed to our employees, customers and partners and have a passion for excellence. We aim to consistently satisfy the needs of our clients, ready and willing to take on any challenge. We pride ourselves on exceeding expectations by ensuring we always deliver results that conform to the highest standards.

Our Core.

DIGITAL SOLUTIONS

1. Applications, Systems and Software Development

Mobile & Desktop apps:

We build secure and reliable tailor made Smartphone and Desktop applications for Government Agencies, Organizations and Private Companies in all sectors. Our apps are designed to sustainably fulfill needs at hand but can easily revolve to meet future needs and adaptations. HDM has a wide experience in android, windows – Mobile | Desk, IOS smart and desktop device technologies.

Systems and Software development:

We innovatively build systems to meet the clients' business monitoring, growth and production demands. HDM covers Agriculture, Construction, Human Resource, Health and Hospitality Industries. We have financial management systems, Registration Systems, Office Automation Systems, Payroll Management systems, Customer feedback & tracking systems among others. Our automated systems are designed with easy options to work out while integrating them with existing manual systems or in creating linkages and connections to existing or new systems in the Organization or Business.

We competently design, develop, debug, test and install all our systems with the latest global certified technologies.

2. Website designing, development, hosting and cloud storage.

Website designing & development:

We are passionate about websites and online web services. HDM has been in the web development industry for more than 4 years now. We develop dynamic and mobile responsive website, using both content management system templates (Word press, Drupal, etc.) and coding from scratch.

Responsive website design and database integration is one of our unique dos for most of dynamic automated data capturing, online registration, monitoring, unique user accounts and information processing web systems.

We have developed Websites for various Non-governmental organizations, Institutions, Research firms, e-commerce companies, Property & Land dealers, Construction companies, Human resource firms among others.

Website Hosting:

We provide advanced, secure and affordable web hosting services for both big and small companies & Institutions. HDM owns a reserved virtual server which guarantees reliability and capacity for storage large amounts of Data. We are currently hosting over 150 websites in Uganda, South Sudan and Rwanda.

We offer Windows Hosting, Unix Hosting, Linux hosting packages according to the clients' needs and specifications.

Website designing & development:

Established entities like Café Javas, Chicken Tonight, could be interested in apps that can give the owner/manager real-time access to activities in all the chains in Kampala. This includes sales (app has capability of generating graphs for sales performance day to day, or week to week).

This can include an App to cater for customers, allowing them view daily restaurant's menu, offers, planned events, book for an event, order online etc.

Hotels, motels, beach resorts are the other potential clients in this industry.

We intend to develop a must have App for all these institutions. With solutions ranging from making bookings for a room or event, specialty orders, room services, emergency, security etc.

We have also created a Tour 256 App that helps tourists to identify trending tour destinations in the region, accommodation facilities, transport facilities, efficient and top ranking tour guide companies etc., We shall also provide services like required tour gear, wear and gadgets for various destinations, as well emergency and security services on the app.

Future plans include an App for all tour destinations in Africa.

3. Enterprise Resource Planning Systems.

These are business process management software and tailored applications to helping in automation of different business process and enterprise daily activities hence enhancing efficiency and productivity for profit maximization. Most of our latest system designs & infrastructures allow organizations and private companies to use a single back system of integrated applications to manage the business and automate many back office functions related to technology, services, finance, human resources among others.

We have various systems being used by different companies and organizations; these include Humuza Human Resource Advertising & Recruitment System (HARS), Humuza Income and Expenditure Tracking System (HIETS), Humuza Score Grading Systems (HSGS), Humuza Receipts Tracking System (HRTS), Humuza Events' Ticketing System (HETS) among others.

4. SMS Systems & Bulk Messaging.

We have designed various sms systems, from auto responders to dedicated sms platforms. We have full capacity to develop integrated ussd platforms. HDM offer comprehensive SMS Systems Maintenance and Sms Data Centering Solutions.

5. CCTV & Security Systems.

We know that with the huge range of CCTV Cameras and security systems available, picking the best one for you can seem daunting.

The first thing we consider is where you will be using it. Will this be an addition to the outside of your home in order to deter intruders, or are you hoping to add extra security to the interior of your business? Do you want motion sensor cameras, or is it more important to you that you go wireless? There are a lot of questions when dealing with something as serious as security, but whether you're ensuring the safety of your staff or the perimeter of your home, we can always help with selecting the best gadgets for you as well as setting up the system.

HDM also puts safety first with our wide range of CCTV & Security products. From surveillance cameras to home security systems, we've got the best solutions to ensure the safety of all the things you value most – whether at home, or for your business.

6. Networking.

We have been providing Networking solutions to Organizations and Private Companies in Uganda since 2016. We have a vast experience in Ethernet and wireless networking specializing in Computer networks, Peer to peer electronic networks, Office Automation networks among others.

HDM provides durable cabling systems and excellent wireless (wifi) network devices, upgrading software, fast installations and network setting.

7. Computer sales, repair and mentainance.

HDM provides computer sale services both from local computing device vendors and International traders. We have a 5 year experience in computers and other computing device supplies, repair and mentainance services. Mostly with Dell, Acer, ASUS, Toshiba and HP. In addition, we are is a great position to also supply and repair other office equipment like Printers, Biometrics & security machines as well as bring in other tailored tech innovations that will lead to increase Organization performance and productivity.

LEGAL ENTITY

We are a legal entity fully registered, certified and licensed by;

Registrar of Companies - URSB

Uganda Revenue Authority- URA

Kampala City Council Authority- KCCA

We are also members of;

Information Communication Technology Association of Uganda – ICTAU

OUR CLIENTS



MINISTRY OF AGRICULTURE
ANIMAL INDUSTRY &
FISHERIES

CLIENT: MAAIF



CLIENT: FAO – UNITED NATIONS



CLIENT: JUMIA UGANDA LIMITED



CLIENT: CIAT - UGANDA



CLIENT: NILE BREWERIES LIMITED



CLIENT: DIAMOND FLEET LIMITED



CLIENT: GUIDE LEISURE FARM



CLIENT: FACE TV & FACE STUDIO



CLIENT: REEV CONSULT LIMITED



CLIENT: UNIWORKS CONSTRUCTION



CLIENT: SEMHAR ENTERPRISE



CLIENT: DANPA GLOBAL TECHNOLOGIES



CLIENT: SENTE MART LIMITED



CLIENT: LAKESIDE ESCAPE RESORT



CLIENT: ARCH STONE SOLUTIONS



CLIENT: JIMTEX PET WORLD



CLIENT: SUNSET RESORT & BEACH



CLIENT: MEDIA WORLD LIMITED



CLIENT: SOLUTIONS EAST AFRICA



CLIENT: UGANDA ENTERTAINMENT AWARDS

Partners:



PARTNER: FAO - UNITED NATIONS



PARTNER: CURAD



PARTNER: MAKERERE UNIVERSITY



**INTERNATIONAL
UNIVERSITY
OF EAST AFRICA**

PARTNER: IUEA



PARTNER: UGANDA TOURISM BOARD



PARTNER: ICTAU



PARTNER: MAKAPADS



PARTNER: PEARL OF AFRICA AWARDS

FIRM CAPABILITY AND BACKGROUND

HUMUZA HOLDINGS LIMITED – The Company

HUMUZA Holdings Limited is a private firm that started in Uganda in 2015 as HUMUZA Innovations & Solutions. The firm has severed and evolved for the last 3 years to HUMUZA Holdings Limited Incorporated in 2017. HUMUZA as a brand name consists; HUMUZA Digital & Media, HUMUZA Innovation Hub, HUMUZA Financial Services, HUMUZA Institute of

Innovation Business & Technology, HUMUZA Agro farms, HUMUZA Auto and HUMUZA

Creations. The Firm is built on provision of excellent above the edge services focusing on Harnessing competitiveness, Enabling capacity development, Customer satisfaction and Institutional growth & development.

HUMUZA Digital & Media (HDM).

This is our Information Communication Technology arm. It provides and has provided a series of system development & management, database development & management, graphic designing and production services to various clients including International organizations such as the Food and Agriculture Organization of the United Nations (FAO - UN), Local organizations, Government ministries, agencies and departments, Community Based Organizations and Non- Governmental Organizations (NGOs). The tasks have been spanned in various areas including inter alia; Development & management of the National Youth Champions in Agriculture geozoning and grading system for FAO – UN under Integrated Country Approach (ICA) which focuses on enhancing youth economic and social empowerment for agricultural growth and poverty reduction; Development of a Human Resource Management System (HRMS) for True North Africa Human Resource Consultants, a firm working with various International/Local companies and individuals in different parts of the country and through East African region. Development and management of an Enterprise Management System (EMS) for Face Media and production Studios, this system covers daily operations, payroll management and financial reporting. Designing and production of the National Strategy for Youth Employment in Agriculture under Ministry of Agriculture, Animal Industry & Fisheries (MAAIF). Development and management of an Events and Ticketing System for Pearl of Africa Fashion Awards (PAFA), this system helps to schedule events, manage dates, sell and validate tickets. Development, hosting & management of a motor vehicle Garage Management System (GMS) for Godfrey Motors - leading German and European motor vehicle mechanics, this system helps to track vehicle maintenance records, financial documentation, payroll management and other day to day garage activities. Among other various systems, our latest work is Development of a database system for the National Agriculture

Innovation Challenge under CURAD and SWISS CONTACT, the system allows storage of participants details, giving email & sms feedback to participants and easy to search procedures.

HUMUZA HOLDINGS LIMITED Infrastructure and Logistic Capacity

Office Space:

HUMUZA Holdings Limited occupies spacious space (3rd floor Suite 256 to 267 on Tirupati Mazima Mall Plot 310 Ggaba Road, Kampala. This space includes the offices for operations, the administrations, Innovators, resource center and big IT/ Media units for development, testing, demonstration and training. The firm also has offices in South Western Uganda – Kabale district (Makanga Acher RD, Plot 18B). The offices are indicated in the pictures below:

Kampala Office



Kampala July 29, 201 8

Production Units

We have capacity development training and demonstration units



ICT Unit



Media Unit



Staff :

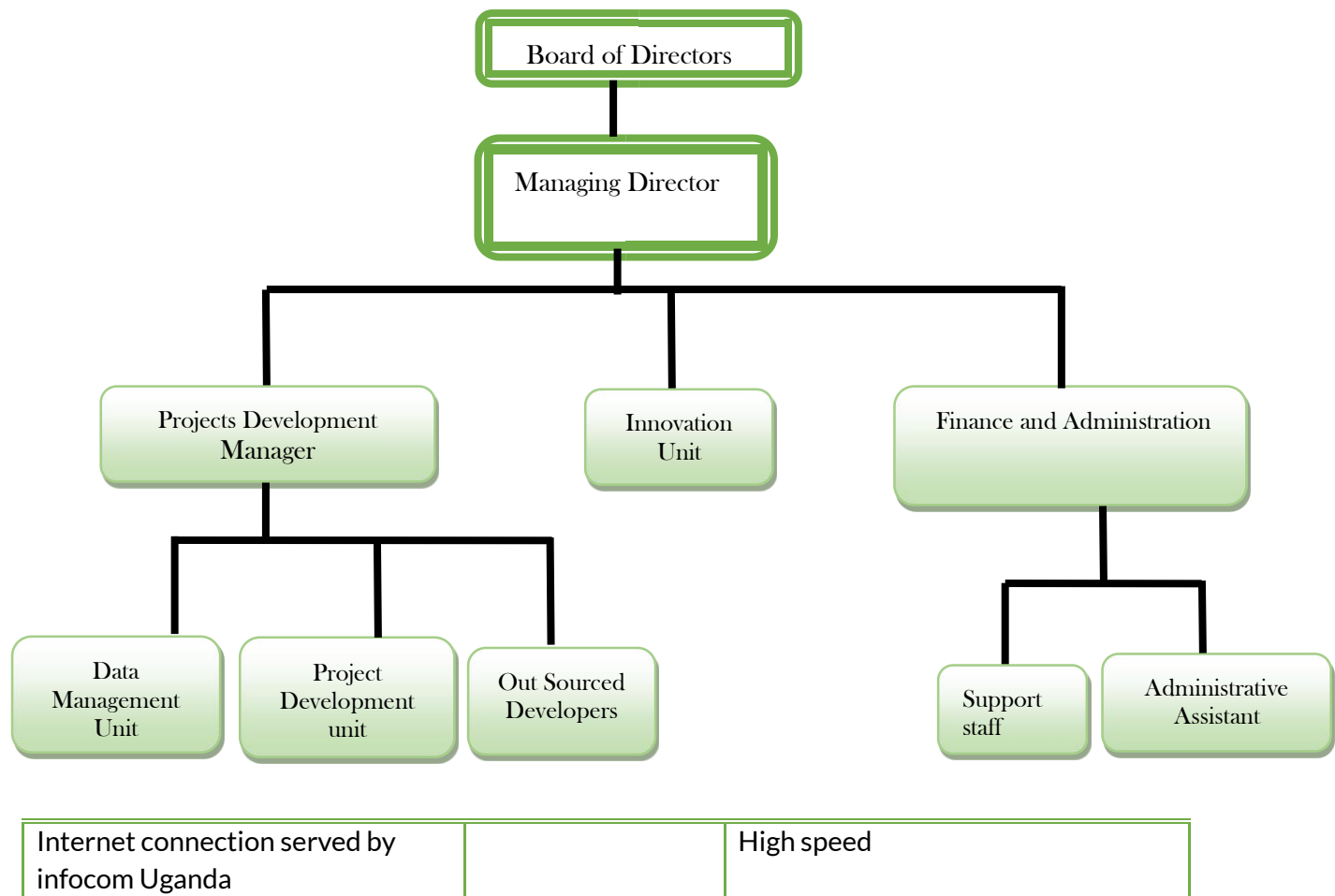
- i) **Permanent staff which includes:** The Managing Director and Head of all technical Operations, one accountant, two technicians, two programmers and in house Innovators.
- ii) **Outsourced staff:** Outsourced staff include System developers in specialized tasks who are available for deployment by HUMUZA Digital and media.
- iii) **Data Management Capacity.** HUMUZA Digital and media has data Management Specialists with experience in online data handling, system development and data security.

D) Office Equipment and Facilities

Table 2.1 HUMUZA Digital & Media is equipped with the following:

Type of Equipment	Number	Status
Vehicles	2	Excellent Mechanical Condition
Desk computers	10	Excellent Condition
Laptops	10	Excellent Condition
Printers	4	Excellent Condition
Binding machine	1	Good Condition
High Speed Scanner	1	Excellent Condition
Servers	1	Excellent Condition

Fig 2.3 Organization Structure of HUMUZA Digital & Media



Roles and responsibilities of staff

Board of Directors: This is a five man team that is responsible for setting the strategic direction as well as policy development of the company. It comprises of experts from various fields. The Board sits quarterly unless critical issues to be discussed come up necessitating the board to convene especial board meetings.

Managing Director: Is the Chief Executive Officer of the company. His primary role is to ensure quality and timely deliverables to meet clients' requirements. He is the overseer of the day-to-day operations of the company ensuring that units are coordinated and well managed.

Finance and Administration Director: Is the person responsible for budgeting, forecasting and resource planning for the firm. He/ She prepares company financial statements, organizes audits and coordinates all financial activities of the firm.

Projects Development Manager: His/Her role is to ensure effective and efficient execution of all the projects by timely identifying the resources needed. He provides strategic leadership to all project staff ensuring that all staff members produce outputs on time.

Project Development Unit: This comprises of in-house system developers whose primary role is to prepare quality proposals & reports, develop and maintain systems. Where need arises, they are supported by outsource developers and system experts that are often identified and contracted for specific assignments that require their expertise.

Innovations Unit: It consists of ICT experts who provide support to project development unit through developing new models to guide the design and execution of projects. The main role of the unit is to study the changing environment and advise the management on the new approaches to adopt for greater effectiveness and efficiency of internal processes aimed at improving client satisfaction based on quality standards.

Support Staff: These comprise of drivers, cleaners, messengers and cooks. Their role is to timely provide services entrusted to them in a manner that enhance effectiveness and efficiency for the overall operations of the firm.